

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 31st day of January' 2022
Inward No.3036 , Dt:22.10.2021/2021-22/Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Y. Sanjay Kumar
Sri. K. Ramamohan Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Member (Finance)
Independent Member

Between

S.Sudha Rani,
D.No:20-1-181/B,
Maruthi Nagar,
Tirupati,
Chittoor –Dist.

Complainant

And

1. Executive Engineer/O/Tirupati

Respondent

ORDER

1. Complainant presented an application stating that she has filed a complaint before this forum vide CG No.266 /2017-18 and orders were passed and service connection was disconnected. But again the same service connection was restored. Hence requested to disconnect the service and to issue service connection in her name.
2. A report was called for from Executive Engineer/O/Tirupati.
3. Executive Engineer O/Tirupati in his report stated that this forum issued orders to dismantle service connection No 5534100158485 infavor of Smt. Nagalakshmi and to issue new connection to Sudha Rani after observing the department rules in vogue. Accordingly the service connection No. 5534100158485 in favor of Nagalakshmi was disconnected on 01.04.2018.

DESPATCHED

DATE

1/2

After disconnection Smt. Sudha Rani has not taken any new connection by producing valid documents. During the special drive of collection of UDC and bill stopped services, an amount of ₹.2,155 was collected from S. Nagalaskmi by over sight and service was reconnected on 27.7.2021. On inquiry it is noticed that the then Assistant Executive Engineer has not handed over the above case dockets to present Assistant Executive Engineer. Notice was issued to S. Nagalakshmi on 14.10.2021 and 13.12.21 for disconnection of the service and service was disconnected on 22.12.2021. Complainant was informed to register the application for taking service connection in her name.

4. Complainant in her application requested to disconnect the service connection and requested to release the service connection in her name. But according to the report of EE/O/Tirupati after service connection no. 5534100158485 was disconnected on 01.4.2018, Complainant did not choose to submit any application for releasing of service connection in her name to the reasons best known to her. This forum could not direct respondents to release service connection in the name of complainant herein without submitting an application and scrutiny of her application. She is entitled for service connection only as per existing rules. Complainant is advised to register an application for release of service connection with all necessary documents for release of new service connection for that premises. If there are any rival claims in respect of the premises, this forum is not competent to intervene and pass orders. The parties have to approach appropriate forum for resolving their disputes in respect of that premises.
5. In view of the disconnection of the service.No.5534100158485 and as no application filed by the complainant for releasing of service is pending with

